



DEPARTMENT OF CORRECTIONS VISIT GUIDELINES

WELCOMING STATEMENT

The Department of Corrections welcomes you to Monroe Correctional Complex (MCC). MCC consists of four separate units; Washington State Reformatory Unit (WSRU), Minimum Security Unit (MSU), Twin Rivers Unit (TRU), and Special Offender Unit (SOU).

We wish to provide a family friendly environment. To do this, there are some security measures we must take to ensure your visit is safe and pleasant. All Department of Corrections facilities are chewing gum and tobacco-free. All laws of the State of Washington are to be followed while you are on MCC grounds.

We have put together a video tape for your review as well as this packet to help you understand MCC's visiting rules. It is your responsibility to be familiar with and abide by these established rules. MCC's visit staff will be as helpful and informative as possible to ensure you understand these rules. Visit room rules are subject to change without notice as safety and security measures are necessary. Please read and focus on the guidelines so you may have an enjoyable visit.

WHO CAN VISIT

Each offender may have up to 10 approved visitors per visit. There is no limit to the number of visitors an offender may have on their visit list. **Note: There are times when an offender may not be available for a visit. Visitors may avoid making an unnecessary trip, or being turned away, by pre-arranging visits with the offender.**

Reminder: If you no longer wish to be on the approved visitor list, please submit a written request to the facility Visiting Sergeant asking to be removed from the list.

Minors may visit with an approved escort only.

APPROVAL PROCESS

The offender will mail the Visitors Questionnaire and other necessary forms to adults or parent/legal guardian of children. Complete the form and return it to the Visiting Department at the address noted on the questionnaire or in this packet. Follow all provided instructions so that processing is completed in a timely manner.

We ask you to be patient as the complete process takes a minimum of 30 - 60 days. When you are approved and in the statewide visit system, the offender will be notified. It is the offender's responsibility to notify his visitors of their approval. Due to confidentiality regulations we are unable to provide this information to anyone other than the offender.



WHEN YOU CAN VISIT

Visiting Times

Where	Days	Check-in Time	Check-out Time
TRU	Fri/Sat/Sun/Mon	12:30 PM	8:25 PM
WSRU	Fri/Sat/Sun/Mon	12:30 PM	8:25 PM
Segregation & Hospital		1:00 PM	3:15 PM
MSU	Fri/Sat/Sun/Mon	1:00 PM	3:30 PM
		6:00 PM	8:25 PM
SOU	Fri/Sat/Sun/Mon	12:30 PM	8:25 PM
No Contact		1:00 PM	3:15 PM
		6:00 PM	8:15 PM

Holidays: *There is no visiting on holidays that do not fall on a regular visit day.*

Hospital Visits: *You must be 18 years or older and we cannot accommodate more than three people at a time.*

The offender you are visiting can make arrangements for special situations.

Visitors who leave authorized visitor areas during any visit period will not be allowed to return and must wait until the following visit day.

NOTE: There is no processing of visitors from 3:00 – 4:30 PM or until count clears.

HOW YOU GET THERE

Monroe Correctional Complex

MSU
16700 177th Ave. SE
P.O. Box 7701
Monroe, Wa. 98272-0777
(360)794-2299

WSRU
16700 177th Ave. SE
P.O. Box 777
Monroe, Wa. 98272-0777
(360)794-2600

TRU
16774 170th Drive SE
P.O.Box 888
Monroe, Wa. 98272-0888
(360)794-2400

SOU
16730 177th Ave. SE
P.O.Box 514
Monroe, Wa. 98272-0514
(360)794-2200



From the South – Seattle area:

Take I-5 north to I-405 North to SR 522 East (the Monroe-Wenatchee-Woodinville exit) Follow SR 522 East approximately 10 miles. Take West Main exit (also the Monroe City Center); turn right and proceed down West Main Street until you reach the appropriate institution entrance.

From the North – Everett area:

From I-5, take SR 2 East to Monroe. Turn right at the first light (Fryelands Boulevard). Go to the end of Fryelands Boulevard and turn left onto West Main Street. Proceed down West Main Street until you reach the appropriate institution entrance.

From East of the mountains on SR 2 (Stevens Pass):

Go West on SR 2 to Monroe. Turn right at the 4th light (SR 522 West overpass entrance). Take the first exit, West Main Street and turn left. Proceed down West Main Street until you reach the appropriate institution entrance.

From East of mountains on I-90 (Snoqualmie Pass):

Go West on I-90 to North Bend exit (SR 202) to Fall City. Take SR 203 at intersection to Monroe. After crossing the bridge entering Monroe, turn left at the first light (Main and Lewis streets); proceed approximately 2 miles to appropriate entrance.

ENTRANCE DIRECTIONS:

**STOP AT ALL SPEAKERS,
IDENTIFY WHY YOU ARE AT THE FACILITY
AND FOLLOW THE OFFICERS' DIRECTIONS**

WSRU and MSU entrance: Turn at 177th Avenue, turn right at the WSRU sign and proceed up the hill to the speaker, in the left lane.

SOU and IMU entrance: Turn at 177th Avenue, past the WSRU entrance and turn right up the hill at the Special Offender Unit sign. Parking lot is on the right. Proceed to the front gate, push the button and follow the directions of the officers'.

TRU entrance: Turn at 170th Drive, across from the Chevron and proceed to the speaker.

PARKING:

All visitors are to stop at the speaker box and follow the officers' directions. Each institution has designated parking areas that the officer will direct you to. Visitors are allowed on institutional grounds 30 minutes prior to the beginning of visiting. All vehicles are to pull into the parking space front first (no backing into the parking space). Your vehicle must be secured, windows rolled up and doors locked. **UNDER NO CIRCUMSTANCES MAY ANY MINOR OR ANIMAL REMAIN UNATTENDED IN YOUR VEHICLE.** Vehicles are not to be left running unattended for any reason.

We request you only bring your ignition key and door lock into the institution with you. All other keys are to remain in your vehicle.

NOTE: Visitors are not to park at the bottom of the hill on West Main or 177th Avenue prior to visiting. Visitors waiting on grounds will NOT be allowed to smoke prior to the beginning of visiting. THERE IS NO SMOKING ON INSTITUTION GROUNDS.

All visitors are required to leave institution grounds immediately after their visit.



WHAT TO DO WHEN YOU ARRIVE

Visitor Check-in

Visitors are welcome to arrive on grounds 30 minutes prior to visits. Once your vehicle is locked, please check-in at the visit entrance. The check-in process for TRU, SOU and MSU are in the main administration building reception area and on the second floor of the administrative building at WSRU.

Identification

All visitors, 16 and older, will be asked to show current photo identification. Please ensure you have a valid drivers license, temporary license, state or student ID, Military ID, State of Federal Agency ID, Indian Tribal ID or Passport if you are 16 years or older. You are required to keep your identification on you at all times while on institution grounds.

DOC VISIT GUIDELINES

Visitors who must share bad or sad news, please inform staff in advance.

Searches

Any person and/or vehicle on MCC grounds are subject to various searches. The types of searches include but are not limited to canine, container, locker, vehicle, electronic, pat search and strip search. Visitors will be asked to sign a search permission form which is required for visiting.

It is unlawful to bring any intoxicants, narcotics, dangerous drug, firearms, explosives or dangerous weapons on any MCC grounds. Anyone knowingly bringing any of the above items onto institutional grounds is guilty of a felony and will be prosecuted under authority of RCW 9.94.040 – RCW 9.94.049.

Carry-Ins

- Valid photo ID
- A vending machine Debit card with up to \$50.00 on it
- Keys - The drivers of vehicles may keep one manual car key on a non-charmed key ring.
Instructions where to secure keys will be given to you at the time you are processed into the visit room for each MCC facility.
- Medical - Visitors are allowed life sustaining medications or medical equipment that is needed during the visiting period, if the visitor provides proof of prescription of medically authorized need.
- Locker key if issued a locker

HOW TO ENJOY YOUR VISIT

The following guidelines are in place to ensure a safe and pleasant visit.

Continuation of your visit and visiting privileges will depend on:

- Arriving without having consumed alcohol and/or illegal substance or being in possession of contraband.
- Visitors and/or offender following DOC Visit Guidelines.



- Compliance with search procedures.
- No disturbances or emergency situations within the facility.
- No clear and/or immediate danger or suspicion of criminal conduct that threatens the health and safety of any visitor, offender, or staff.

Dress standards are necessary to ensure the safety and security of visitors and offenders to promote a non-offensive, family oriented environment and to provide efficient processing of visitors. Only clothing that is conservative, modest and meets DOC standards will be acceptable. **The visiting Sergeant/designee will make the final determination regarding the appropriateness of any clothing, footwear, accessories allowed.** The following guidelines apply to visitors five years and older:

Clothing

- All clothing must be clean and in good repair free from holes, rips, or tears.
- Undergarments must be worn to include briefs and brassieres for females. Males must wear briefs, boxers, or long underwear.
- Clothing must be worn that does not expose undergarments, cleavage, stomach/midriff, bare back when arms are raised, or bare chest. Examples of inappropriate clothing are: Tight fitting, low cut tops or bottoms, sheer, see-through or mesh, camisole type tops, halter tops, tank tops, sleeveless or cap sleeve blouses or shirts. Shirts and blouses must have a full sleeve.
- Dresses, capris or skirts must be no shorter than the middle of the knee.
- Pantyhose, leotards or nylons must be worn under dresses, skirts or capris.

Footwear

- All visitors must wear socks, stockings, or pantyhose regardless of the type of shoe.
- Shoes, sandals and boots must be in good repair. We are **unable** to allow flip flop/thongs, shower shoes, slippers, or foul weather style boots or shoes.

Accessories

Jewelry

- Four pieces of jewelry in piercings (e.g.: one nose, one lip, two ears, or the combination of four pieces of pierced jewelry).
- One watch.
- Wedding ring set and one ring.
- Two necklaces.
- Two bracelets.

Two pair of eyeglasses, to include one non-reflective pair of sunglasses for outside visits only.

1 belt may be worn *excluding* money belts or belts with compartments.



Headgear or excessive hair ornaments, when medically required with written verification, or part of a religious practice.

Clothing and accessories listed below, or other items considered to be a threat to the security and safety of offenders, visitors or staff as determined by the Visit Sergeant may prevent your visit.

Clothing, footwear, accessories, items NOT ALLOWED for all visitors including small children:

- Camouflage, bib attire, cargo pants or painter pants.
- Wrap around clothing with full length openings or skirts too tight to allow officers to easily search the inner leg.
- Clothing referring to obscenity, alcohol, drugs, gang references, or sex in any form.
- Clothing that is difficult to search (e.g.: excessive pockets, padding or layering of one outer garment over another).
- Flip flops or sandals with any type of strap between the toes.
- Hats or scarves.
- Shorts, culottes, or cutoffs.
- Jewelry that hides other items (e.g.: broaches, locket, pins, or jewelry that looks like a key).

ITEMS FOR INFANTS AND TODDLERS:

Items for infants and toddlers will be carried in a clear plastic bag or container.

Allowed inside visit room

- Two clear plastic bottles containing water, juice, milk, or liquid formula.
- One plastic Tupperware-type child's cup with lid.
- Two unopened plastic containers of baby food in their original packaging with one plastic baby spoon.
- 1 Bib.
- One pacifier or teething object.
- One non-quilted child's blanket.

Secured in a locker

- One change of baby clothing.
- One disposable diaper per hour of visit.

CARE OF CHILDREN DURING VISITS:

- Your children may play with other children in the play area but must be under direct supervision at all times.
- An offender may play with his children but not the children of other offenders or visitors. **If more than one child is in the play area the offender, parent or guardian must depart the area yet maintain direct supervision**
- The play area may not accommodate all the children wishing to play so please be considerate of others.



- Games, cards and crayons for color books are provided for children. Offenders are responsible for their use and care.
- Ensure your children play safely and do not disturb other visitors.
- **Children are to remain with and supervised by their approved escort.**
- **If a child's behavior becomes a problem in the visit room, the visit may be terminated.**

Other Family Resources and Information:

The Matthew House: A non-profit organization that provides many services at no cost or obligation, for families and friends of men incarcerated at MCC. These services include transportation, accommodations and child care. There is no connection between Matthew House and DOC. For more information please call (360)794-8720.

FAMILY FRIENDLY PROGRAMS:

MCC provides programs that offenders and their visitors may participate in that promote bonding between the offenders and their families. The Family Friendly Calendar, for each MCC Unit, is available at all institutions visitor check-in area. The calendar provides dates and times of each event.

- **Family Worship:** A non-denominational worship service sponsored by churches or religious organizations for offenders and visitors on their approved visit list. Family Worship is open to all offenders and their approved visitors. **Sign-up is required by offenders for themselves and their visitors. All visit room rules apply.**
- **Family Fun:** A program for children and parents or other authorized adults to interact through participation in a variety of fun and bonding activities. The program takes place during regular visiting times, except MSU. **Sign-up is required by offenders for themselves and their visitors. All visit room rules apply.**
- **Holiday Events for Children:** Special holiday events are an opportunity to share traditional holidays with their children. **Sign-up is required by offender for themselves and their visitors. All visit room rules apply.**
- **Cultural/Religious Observances:** A celebration of annual cultural and religious observances that the offender is allowed to invite up to 4 visitors, depending on space restrictions. **Sign-up is required by offenders for themselves and their visitors. All visit room rules apply.**

COURTESY DURING VISITS

It is the intent of the Department of Corrections to maintain visiting programs which help offenders preserve positive ties with family and friends. Cooperation by all individuals is essential. The following visit room guidelines are in place to ensure that visits are a pleasant experience for all:

- A **brief** hug and kiss are permitted at the beginning and conclusion of visits.
- During the visit the only physical contact allowed is holding hands with hands in plain view.
- Conversations should remain quiet without harsh language or swearing, encouraging pleasant and caring family interaction.



- Visit areas are provided for all visitors. Please use visit room furnishing for their intended use.
- Because time is limited, your focus and interactions must remain between your own visitors and family. No cross visiting with other offenders or their visitors. Some Family Friendly may allow limited cross visiting.
- During visitation, Debittek cards may be used for purchases from vending machines by both offenders and visitors. Due to space limitations, we will allow 6 offenders and/or visitors at a time in the vending machine area. We will allow 6 – 8 offenders and/or visitors to wait in line to use the vending machines.
- Visitors are reminded to sign the back of their Debittek cards and take the cards with them when they leave.
- Vending machine use may or may not be allowed for special visit periods.
- Do not shake or use any force trying to dislodge food items.
- Food items are not to be shared between visitors and offenders with the exception of popcorn or chips. If these food items are shared the bag must be torn open completely or the contents poured onto a napkin.
- There will be no food or drink in the play area.
- **Unopened** food purchased from a vending machine may be taken out with the visitors.
- Children must be under direct supervision and visual control of the visiting parent or guardian at all times, including children using the restroom. (Offenders may supervise their visiting children, siblings, grandchildren or step-children while the adult visitor uses the restroom.) Roughhousing and horseplay will be stopped immediately by the visiting parent.
- Verbal corrections and time-outs are the only allowable forms of discipline during visits.
- Please remind your children there is no running, yelling, screaming, or climbing on furniture. This will be strictly enforced and if not followed may result in termination of your visit.
- For safety and proper identification offenders will wear their identification at all times.
- Showing affection to your children, holding and playing with your visiting child promotes positive family interaction. Please remember to be considerate of other visitors and your public surroundings. Per policy, infants and toddlers, **three years and younger**, may be seated on the offenders lap provided the offender is the father, step-father, or grandparent of the child and is not a sex offender. J & S information will be checked prior to visits.



- Grooming of children's hair may be done during visits unless visits occur in dining areas.
- Please use the changing areas for children, which are provided in the restrooms.
- At times visits may become emotional. Should this happen, a staff may check on your visit.
- Please put away all items used during visits (i.e.: games, toys, books). Check the children's play area and assist your children in picking up the area. Please throw trash and recyclables in containers provided at the end of your visit.

Although we have attempted to cover most areas of concern please feel free to ask the visiting staff if you have questions about any of the rules.

Suggestion/Comment forms are available in the visit room of the facility you will be visiting.